



Business Modelling Associates UK Quality & Environmental Policy

Business Modelling Associates UK Ltd is a global IT solutions and consulting service provider, which strives to actively develop, promote and implement sustainably focused solutions that meet the requirements of our clients, whilst at the same time assisting them to manage their impact on the natural environment.

Key to Business Modelling Associates UK Ltd's commitment to continual improvement and good environmental stewardship is to understand and satisfy the needs of our clients, the natural environment and other applicable requirements, thereby achieving customer satisfaction in a sustainable manner. Our aim is to do things right, first time, every time, and to this end:

- Business Modelling Associates UK Ltd is committed to achieve customer satisfaction as well as compliance with all applicable regulatory, statutory and other requirements (including the prevention of pollution and protection of the natural environment) as a minimum.
- Business Modelling Associates UK Ltd provides a working environment to encourage employees at all levels to direct their abilities to the continued success of the organisation, the protection of the natural environment and the satisfaction of clients, as well as their own personal fulfilment.
- Business Modelling Associates UK Ltd operates at the cutting edge of technology, and therefore strives to continually develop, promote and implement innovative technological solutions to the benefit of our clients, the environment and to inform future potential business opportunities.

Business Modelling Associates UK Ltd is committed to achieving continual improvement of both its performance and the effectiveness of its processes, as contained within its Integrated Management System. Adhering to these allow us to understand, control and enhance how we meet the needs of our clients, and interact with and impact on the environment.

By way of a tangible commitment to achieve and maintain customer satisfaction, protect the natural environment and comply with all other applicable requirements, Business Modelling Associates UK Ltd has established a number of business objectives. These are reviewed annually to allow the business to identify future opportunities for improvement, through scrutiny of past performance, and are communicated to all persons working on our behalf.

Business Modelling Associates UK Ltd strives to embed these objectives and this policy into business as usual activities, and will communicate them to all our employees, any persons working on our behalf and other interested parties via our Integrated Management System and website. This policy will be reviewed annually to ensure it continues to meet the needs of the business, and reflects new developments, changes in legislation and feedback from customers and employees.

Richard Martin

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Technical Director

10th May 2021

Next Review Due: May 2022